

**Creative thinking**

**Ability to concentrate  
for long periods**

**Ability to maintain high  
levels of accuracy**

**Make quick, accurate  
decisions**

**Be able to evaluate  
your work**

**Carry out tasks quickly  
and competently**

**Open and friendly  
manner**

**Excellent  
communication skills**

**Work to tight deadlines**

**Committed and  
motivated**

**Listening and  
questioning**

**Work under pressure**

**Using Initiative**

**Time-management**

**Negotiating and  
influencing**

**Remain calm in stressful  
situations**

**Organisational skills**

**Confident presentation  
skills**

**Patience and a good  
sense of humour**

**Determination and  
resilience**

**Team working**