

The hospitality industry offers a wide range of career options, from cooking to hosting, to running a resort. To be successful in the industry, you'll need certain qualities that employers look for and customers expect, including:

- 1. Commitment**  
To be successful in the hospitality industry, you must be committed to ensuring customer satisfaction. You must do whatever it takes to keep customers happy and also create repeat business.
- 2. Communication Skills**  
The most successful in the hospitality business are those with excellent communication skills. They can communicate effectively both orally and in writing
- 3. Computer Know-How**  
A great hospitality employee has good computer skills and is familiar with a wide range of technological applications that are used within the industry.
- 4. Enthusiasm**  
Great employees of the hospitality industry are enthusiastic about their jobs and strive to do the best work possible. They want to give their customers the best experience available.
- 5. Interpersonal Skills**  
To be successful in hospitality, one must have top notch interpersonal skills, as the very nature of the business is to provide spectacular customer service.
- 6. Leadership**  
Great hospitality employees have strong leadership skills and are able to command projects and make significant contributions to an organization's overall success.
- 7. Organized**  
To stay on top of the multitude of tasks you'll face as a hospitality employee, you have to be organized and multitask without difficulty
- 8. Knowledgeable of Safety/Hygiene Issues**  
Successful hospitality employees are familiar with rules of safety and hygiene as they apply to food serving places, hotels, and other places where people spend time.
- 9. Teamwork**  
Successful members of the hospitality industry work well with others and can be a productive member of a team. They value the contributions of everyone.
- 10. Thorough**  
Great hospitality employees are very thorough in their work and realize that any oversight could result in customer dissatisfaction