

Excellent listening skills

Construct logical arguments

Empathy and a person-centred approach

The determination to succeed

Paying attention to detail

Ability to work under pressure

Self Confidence

Analyse and present statistical information

Grasp complex problems

The ability to build relationships

Time management and organisational skills

Sensitivity, tact and diplomacy

Good ICT skills

Willingness to accept responsibility

Methodical approach to work

Working in a team

Enthusiasm and self-motivation

Non-discriminatory, non-judgemental

Ability to use your initiative

Observational skills

Creativity and Innovation